



SOLO CUP COMPANY • 1550 WRIGHTSBORO ROAD, AUGUSTA, GA 30904-4097
(706) 737-7000

A. Jervey Inglesby
P.O. Box 8775
Greenville, South Carolina 29604

Dear A. Jervey Inglesby:

I just thought that I might take a minute out to pass along some thoughts that I have about I & M Industrials, Inc. It seems that now days 90% of the time the order of any service/supplier type of business is to field grips, complaints, and problems that a customer brings, most of the time angrily, to any businesses doorstep.

All businesses are made up of the people that operate the business from the bottom to the top. I have 38 years in the industrial maintenance and management field and consider myself to be a professional. As a professional I have the ability to recognize true professionalism in many areas. As I look at the business relationship between I & M Industrials, and Solo Cup Co. I see true professionalism and the "What can I do to help you" attitude from all of your team that makes the business what it is.

So, no grips from me, just kudos and a big "atta boy" for Brett Easterling, Jim Murdock, Mark Adams, and Chuck Martin. Thanks Guys!

Best regards,

A handwritten signature in cursive script that reads "Dayn Romine".

Dayn Romine
Manager, Maintenance
Solo Cup Co.

cc: Brett Easterling
Jim Murdock
Mark Adams
Chuck Martin